Date: February 3, 2015

To: JLG Customer and Service Providers

Models Affected: JLG G10-55A and JLG G12-55A Telehandlers

Subject: Fuel Filter P/N 70024315
(Also Included in Filter Kits 1001150521 & 1001150522)

Issue:

JLG has received information from Cummins Inc., advising that the bond that attaches the filter shell to the filter nut plate may fail. If this occurs, the shell may separate from the fuel filter nut plate, causing the engine to stall without warning and without the ability to restart the engine until the fuel filter is replaced.

Check the date code on any fuel filters, JLG P/N 70024315, which you may have in your inventory. Affected fuel filters would have been purchased between April 25, 2014 and July 15, 2014 and have a date code in the range of 14115 - 14180. The date code is the first 5 digits, (see red insert), in the string of 13 digits located on the side of the filter near the nut plate rim. Reference Figure 1 above. If you find any filters within the date code range 14115-14180, follow the instructions as noted below.

Figure 1
Resolution:

Remove affected filters from inventory and isolate them to avoid usage. If an affected filter or filter kit is installed on a machine, the fuel filter will need to be replaced.

Warranty:

JLG will reimburse your account the cost of the replacement fuel filter P/N 70024315, currently in your inventory. If any filter or filter kits, ordered in the time frame as noted above, have been installed on machines, JLG will also reimburse your account for the filter as well as 30 minutes (one half hour) labor for each unit completed. Warranty coverage for this bulletin will expire 6 months after the date of distribution. Please reference SL 15-04 on your warranty claim.

The fuel filter can only be ordered by a local servicing entity of JLG products. This servicing entity must have a JLG account and be capable of purchasing parts and filing warranty claims. When ordering a fuel filter, the servicing entity will be charged (debited) for the cost of each filter.